

ATTACHMENT B



Care and Maintenance Instructions FOR SOLAR CONTROL WINDOW FILMS (Read Before Cleaning)

You may notice that your freshly installed window film has a dimpled, textured or "lumpy" appearance when looking at or through it. (This is especially true of sputtered metal films.) Sometimes the film will have a milky or clouded look in spots. This is quite common and a normal part of the drying process. The lumpiness and/or cloudiness will slowly diminish with time and within two to eight weeks should vanish entirely, depending on the film product, temperature, and humidity.

Recommended Cleaning Compounds and Procedures:

For best results, clean your windows with a soft, clean, rubber squeegee or cotton cloth and common household-strength glass cleaners, such as Windex®, GlasePlus®, or silicone cleaner/polishing compounds specifically made for window films. These latter compounds are generally available through your dealer. Follow label instructions for such products. Or

Another excellent and inexpensive window cleaner may be mixed and used as follows:

1. In a pint or quart spray bottle mix ½ part distilled or mineral free water, ¼ part rubbing alcohol (isopropyl), and 3 drops of liquid dish detergent. Shake well.
2. Mist the window lightly and uniformly with your cleaner. Use a CLEAN, SOFT COTTON CLOTH (such as a diaper or T-shirt) or SOFT PAPER TOWEL to gently stroke dry the window, turning the cloth/towel often. Pure rubbing alcohol on a cotton cloth will quickly dissolve the heaviest smudges and greasy fingerprints. If smudges remain, re-spray pane and use a soft rubber squeegee to stroke-dry the glass in horizontal passes, from top to bottom. Towel-dry the film borders.
3. Residual glue or adhesive from masking tape, Scotch tape, or decals that have been applied to (and removed from) the filmed window may be quickly and completely removed by very gently stroking the affected area with a soft cotton cloth dabbed with pure ACETONE (nail polish remover). Acetone in small amounts is harmless to polyester films but immediately dissolves adhesives and most paint over-spray, evaporating completely.

Warning: If your film is an exterior mounted film in the "RK" (Kynar) series, follow these instructions:

CLEANING INSTRUCTIONS LLUMAR (RK) EXTERIOR FILMS

All LLumar RK Series Exterior films utilize a protective weatherable layer that is designed to withstand exterior weathering and easily shed dirt particles.

In most cases the windows should only require an occasional hosing with water and a mild household strength glass cleaner or detergent. In many cases the windows will now shed dirt more easily and need less cleaning than before. Spray the pane to be cleaned thoroughly with a water/detergent mix, then spray/rinse with clear water. If using a power wash, maintain moderate to low pressure. Avoid using any cleaning solutions that contain ketones such as methyl ethyl ketone (MEK) or acetone. We do not recommend standard window washing with brushes and squeegees. Please contact the manufacturer at 1-800-2-LLUMAR for more detailed cleaning instructions if the windows do not appear clean after using the instructions above.

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Warranty: If your residential or commercial window film is provided with a warranty, see that form for details, which may vary according to product type. Neither CPGFilms nor the installation dealer can be responsible for damage that is the result of improper cleaning, physical impact, or abuse, nor for glass breakage subsequent to installation from any cause except as expressly provided for by CPGFilms or the installing Dealership.

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